



CONFIDENTIAL

To: SEAG CVA Creditors (as defined in the SEAG CVA)

Dated: 29 April 2019

Dear Sirs,

**SEAG CVA - Entitlement Letters - KYC Reminder**

Terms defined in the company voluntary arrangement dated 29 November 2018 proposed by the directors of Steinhoff Europe AG (“**SEAG**”) (the “**SEAG CVA**”) have the same meaning in this notice.

As a reminder, to receive final entitlements on the Restructuring Effective Date, CVA Creditors must have confirmation from Lucid Agency Services Limited that the requirement to provide KYC Documentation is satisfied prior to submitting a SEAG Entitlement Letter.

Those CVA Creditors that are the lenders of record under (i) the €2.9bn RCF; (ii) the JPM RCF; (iii) the Acquisition Facility; and/or (iv) the SUSHI Scheme Facility, and have already received confirmation from Lucid Agency Services Limited that KYC requirements are satisfied in relation to these facilities, are not required to re-submit their KYC packs.

Please note that if a Nominated Recipient (i.e. a different legal entity to the lender of record, and even if under the same ownership) is to hold the Final Entitlements, a KYC pack for this Nominated Recipient must be sent to Lucid at [steinhoffkyc@lucid-ats.com](mailto:steinhoffkyc@lucid-ats.com).

For all other CVA Creditors, please send your standard know-your-customer information pack to [steinhoffkyc@lucid-ats.com](mailto:steinhoffkyc@lucid-ats.com) as soon as possible.

Yours faithfully,

**LUCID AGENCY SERVICES LIMITED**

**Lucid Agency Services Limited**

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